

Tesco PLC

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Tesco's banking unit saw customers unable to access app or online services on Tuesday

Tesco PLC's (LON:TSCO) banking unit suffered a technical glitch on Tuesday that left its customers unable to access its app or online services.

Tesco Bank, owned by the UK's biggest supermarket chain, which has more than five million customers, apologised for the shutdown which lasted about four hours from 9.30am, according to the BBC News website.

READ: TSB refused help from former owner Lloyds in IT system crash
A spokeswoman for the bank told the BBC: "We apologise to customers who were unable to access online and mobile banking earlier today. These services are now working as normal and we would like to thank customers for their patience."

In November 2016, Tesco Bank was hit by a "sophisticated" cyber-attack which saw money taken from 20,000 accounts.

The latest disruption comes after banking rival TSB last month saw up to 1.9mln customers unable to access its banking services due to an outage caused by a botched IT migration.

Price: 245.3

Market Cap: £24.02 billion

1 Year Share Price Graph



Share Information

Code: TSCO

Listing: LSE

52 week High Low
293.4 210.7

Sector: Retail

Website: www.tesco.com

Company Synopsis:

Tesco - the leading supermarket in Britain With small grocery stores under the Tesco Metro brand name, big supermarkets outside cities (Tesco Extra) and 24-hour stores.

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